

NORTH STAR NEWS

- MACHINING
- MILLWRIGHTING
- WELDING
- DYNAMIC BALANCING
- NON-DESTRUCTIVE TESTING

Summer/Fall 2018

KEEPING THE WHEELS OF INDUSTRY MOVING

Now
ISO 9001:2015
certified

North Star Technical has been recently ISO 9001:2015 certified. The company was successfully audited in June after a year of work to meet the standards. North Star had previously received ISO 9001:2008 certification.

"This certification is a clear indicator that North Star is committed to quality," says Quality Assurance manager Lauren Polk. "We're now better able to measure the effectiveness of our processes and use the data collected to continuously improve in all aspects

of our company's operations." The updated standards place a greater emphasis on such things as leadership engagement, organizational risks and opportunities, and supply chain management.



Helping to get the work done on time

SHOP NEWS

Two new computer software programs are helping ensure North Star Technical is able to schedule machinery and manpower for jobs it has on its books, and to get work done for customers when they need it.

With several projects happening in the company's shop at any one time, it would be easy for a job to fall through the cracks. One of the new software programs allows North Star to enter a job and when the customer wants it completed, and then provides warnings if the work goes off schedule.

The other software program is a scheduling system that aligns the equipment in the shop with the manpower available to do the work. This way the company can know in advance if it has the equipment and resources to take on a project within a customer's timeline.

"Both programs will help us keep on top of all of our work, and deliver results to our customers on time," says production coordinator Adam Hutchings, who's responsible for monitoring the data on the software programs.



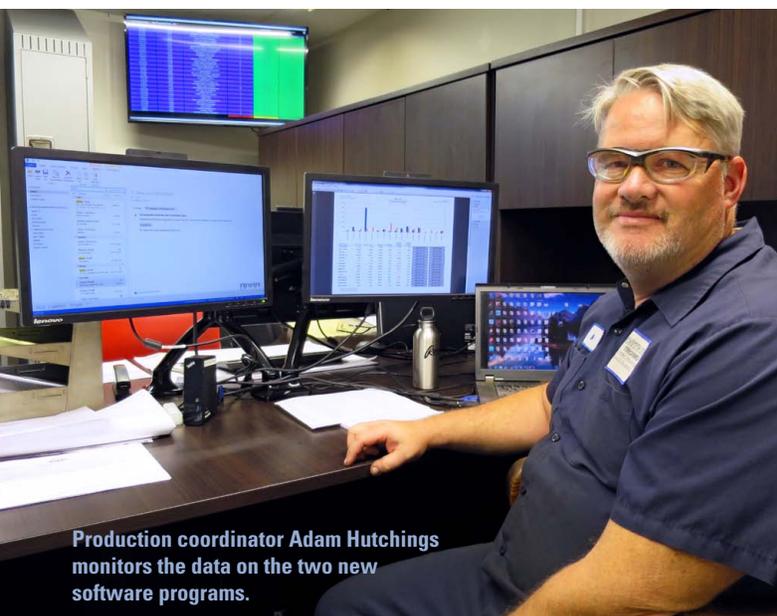
New employees join North Star team

Four new employees have recently been hired to join the North Star team. They are (from left) multi-axis CNC machinist Kesete Berhane, millwright apprentice Alex MacNeil, welder Junior Hull and manufacturing engineer Hiren Patel.



NEW WEBSITE COMING SOON!

North Star Technical will have a new website up and running this fall with detailed information about our company, services and equipment. The URL is northstartechnical.com



Production coordinator Adam Hutchings monitors the data on the two new software programs.



459 Burlington Street East, Hamilton,
Ontario L8L 4H8 • 905.521.9996
www.northstartechnical.com